HARLEQUIN FARM STABLES

RIDING SCHOOL & LIVERY

CANCELLATION POLICY

Notice of lesson cancellations:

If you do not give at least 8 hours notice for a lesson cancellation, you are liable for the cost of that lesson.

If you fail to turn up for a lesson without notifying us of a cancellation, an additional charge of £5 will be added to the cost of the lesson which you are liable for.

Please remember -- if you don't show up for your lesson, your instructor still did. Your instructor still needs to be paid, and the horse still needs feed, routine veterinary care and farriery.

It is recommended that between 8 and 24 hours notice is given; we will reschedule lessons on this notice for other days without a cancellation charge.

Bad weather conditions:

We appreciate that the weather can be unpredictable at times. Riding activities may be cancelled in cases of heavy snow, gale force winds, torrential rain, flooding, and thunder and lightning storms. You should call us before you leave for the centre if the weather is in doubt.

Due to these circumstances there will be no charge for a lesson cancellation provided that you have made contact with the centre and booked for alternative arrangements.

Alternatively stable management lessons can take place.

Payment Methods:

We accept payment by cash or bank transfer.

We are not able to accept payment by credit/debit card or cheque.

If you agree to the above terms and conditions please sign and date a copy for our records which will be kept with rider registration documents, we will give all clients a copy of these terms for their own references.

This information is also available to view on our website www.harlequinfarmstables.co.uk